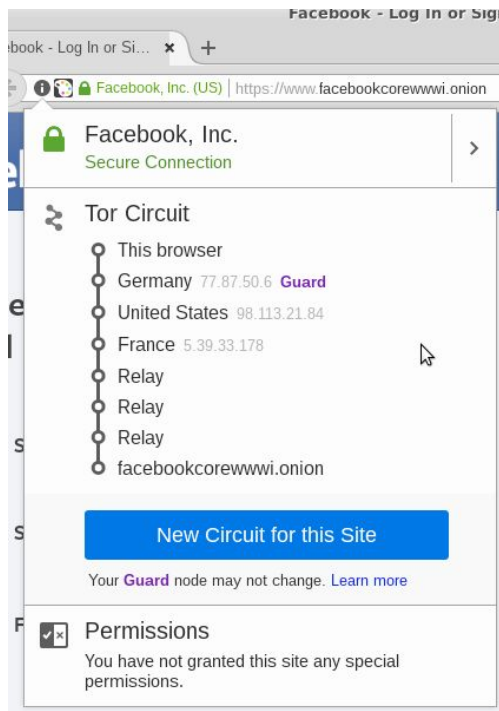


User testing: circuit display

Interview Questions

These are five questions for the five, 5-minute interviews. The details are [here](#). Write your observations in the “comments” section in the user feedback form (on the next page).



Q1: Can you tell me what “Guard” means?

Purpose: User comprehension of different kind of node roles and Guard node role.

Look for: if they can answer with technical details or if they give you a metaphor to explain it.

Q2: Can you identify which node is your Guard?

Purpose: User understanding of the context of the guard and ability to identify it.

Look for: if they sound confused, hesitate or if they answer quick with confidence.

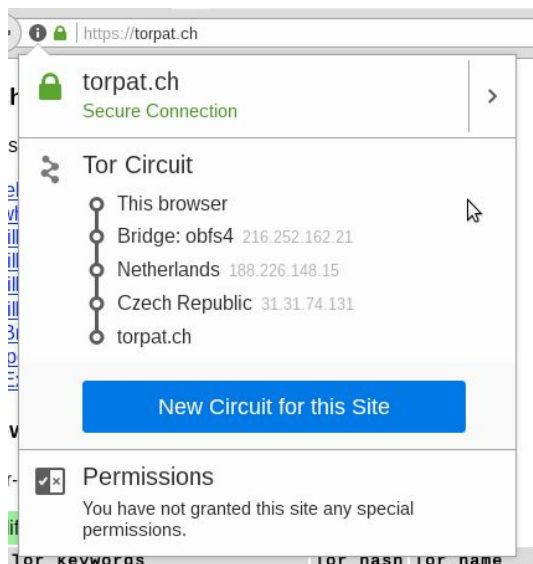
Q3: Did you need a new circuit before? Why? Can you ask for a New Circuit now? Do you know what it means?

Purpose: Does the user understand what is doing? Can the UI help on it?

Look for: if they hesitate, tone of voice, if they have a hard time to explain it. Or if they answer quick with confidence

Q4: Do you need more information about Guards? If yes, can you tell me how to find it?

Purpose: Guard link discoverability and User understanding of Tor Browser User Manual explanation about how guards selection works.



Q5: Can you identify if you are connected by a bridge?

Purpose: Does the user understand the wording? Can they find it?

Look for: if they hesitate, tone of voice, if they have a hard time to explain it. Or if they answer quick with confidence.

Feedback Form

We suggest that you print out this document, write things in, and scan/take a photo and send it to us.

User 1

User demographics (circle the appropriate answer; it's okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg,)?
 - a. Yes
 - b. No (if no jump next question)
2. How often do you use Tor?
 - a. Daily
 - b. Weekly
 - c. Just on specific situations
3. Would you describe yourself mostly as a...
 - a. Day to day technology user
 - b. Technologists that has a good understanding of tools and how things works
 - c. Hacker
 - d. Other: _____
4. Age: <20 20-50 40+
5. Gender: male female other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:

User 2

User demographics (circle the appropriate answer; it's okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg,)?
 - a. Yes
 - b. No (if no jump next question)
2. How often do you use Tor?
 - a. Daily
 - b. Weekly
 - c. Just on specific situations
3. Would you describe yourself mostly as a...
 - a. Day to day technology user
 - b. Technologists that has a good understanding of tools and how things works
 - c. Hacker
 - d. Other: _____
4. Age: <20 20-50 40+
5. Gender: male female other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:

User 3

User demographics (circle the appropriate answer; it's okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg,)?
 - a. Yes
 - b. No (if no jump next question)
2. How often do you use Tor?
 - a. Daily
 - b. Weekly
 - c. Just on specific situations
3. Would you describe yourself mostly as a...
 - a. Day to day technology user
 - b. Technologists that has a good understanding of tools and how things works
 - c. Hacker
 - d. Other: _____
4. Age: <20 20-50 40+
5. Gender: male female other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:

User 4

User demographics (circle the appropriate answer; it's okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg,)?
 - a. Yes
 - b. No (if no jump next question)
2. How often do you use Tor?
 - a. Daily
 - b. Weekly
 - c. Just on specific situations
3. Would you describe yourself mostly as a...
 - a. Day to day technology user
 - b. Technologists that has a good understanding of tools and how things works
 - c. Hacker
 - d. Other: _____
4. Age: <20 20-50 40+
5. Gender: male female other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5:

User 5

User demographics (circle the appropriate answer; it's okay to leave some blank):

1. Do you currently use any Tor related product (browser, msg,)?
 - a. Yes
 - b. No (if no jump next question)
2. How often do you use Tor?
 - a. Daily
 - b. Weekly
 - c. Just on specific situations
3. Would you describe yourself mostly as a...
 - a. Day to day technology user
 - b. Technologists that has a good understanding of tools and how things works
 - c. Hacker
 - d. Other: _____
4. Age: <20 20-50 40+
5. Gender: male female other

Comments:

Question 1:

Question 2:

Question 3:

Question 4:

Question 5: